



Calvert County Local Behavioral Health Authority Provider Meeting

January 16, 2025

10am-11am

[GOOGLE MEETS](#)

Phone: (US) +1 601-803-2377 PIN: 781 074 939#

Purpose: Provide an opportunity for local providers to learn about local resources and programs and to educate other providers about their services.

AGENDA:

Time	What	Who
10:00am	Welcome, LBHA Updates	LBHA Team
10:15am	On Our Own of Calvert	Danielle Johnson
10:30am	Homeless Service Board	Corae Young
10:45am	ASO Transition Discussion/Provider Updates	Local Providers
11:00am	Adjourn	

Attendance:

Andrea McDonald-Fingland, Miriam Witzel, Sue Holtery, Becky Sweeney, Janeen Collinson, Jayla Jones, Alisha Johnson, Donny Williams, Danielle Johnson, Corae Young, Nikki Dangelo, Lisa Katz, Megan Sarikaya, Katie Dorsey, Justin Thompson, Kimberly Suarez, Cory Turner, Jay Rhone, Amy Young, Janiece, Jaya Smith-Maxwell, Jocelyn, Denise Dickerson, Talia Brubaker, Aaron Burchett, 240 ****03, Kristi Burns, Danielle Reumont, Amanda Mullins, Katie Erly, Tenika Wilson, Gregory Holtz, Jacquelyn Culver, Rachel Adams, 410 ****48, Katie Salzman, Adrianna Fotso, Alicia Dalton

LBHA Updates

The LBHA staff provided [updates](#) within the department. Please see attachments if you are unable to access documents through the links.

On Our Own of Calvert & Homeless Service Board

Danielle Johnson and Corae Young worked together to provide a [presentation](#) on local resources available for the homeless population, including On Our Own of Calvert program, Continuum of Care (COC) Program, Safe Nights, our local Homeless Shelter, and more. The homeless service board and Southern Maryland

Local Homeless Coalition have openings for Calvert residents and providers to represent the community. Contact Corae Young at Cyoung@lifestylesofmd.org for more information.

ASO Transition Discussion

The new ASO transition from Optum to Carelon began on January 1, 2025. While we are still in the midst of this transition, we want to hear from local providers about any challenges they have come across. One issue is that LBHA's do not have access to the system yet so are not able to review any uninsured exceptions nor bed hold requests. There has been no insight as to what has happened to the requests from 12/31-current. One provider noted that there are multiple records for clients in the system. And finally, there was a discussion about calling provider support and not being able to get in touch with anyone. Providers that call will be placed on hold for hours and passed from one person to the next and never actually reach anyone. Carelon is working on hiring more staff to prevent this from continuing. Contact [Katie Dorsey](#) with any questions about the transition for potential technical assistance.

Provider Updates

Alicia Dalton from QCI Behavioral Health: Accepting new referrals www.qcihealth.com.

Next Meeting: March 20, 2025, 10am-11am